

QUALITY POLICY

MP QATAR TRADING W.L.L is committed to:

- Providing customers with high quality products and maintenance services which meet requirements and applicable codes / standards and are fit for their purpose with the aim of full customer satisfaction.
- Meeting customer requirements and enhancing customer satisfaction through continual improvement of services and the quality management system.
- Operating the business to the systems required by ISO 9001:2015.
- Enhancing the skills of management and staff through review and actively pursuing and on-going training policy, the objective of which is to prepare staff to perform their work more effectively.
- Promoting the culture of continual quality improvements and the philosophy of getting things "right first time".
- Rigorously controlling the supply, installation, and completion to programme of all projects.
- Promoting the quality management systems and ensuring implementation is achieved by internal auditing, management review, corrective and preventive actions.
- Everyone is responsible for the quality within the company and for maintaining high standards.

Managing Director

Note 1: This policy is communicated d to all employees, customers.

Note 2: Quantifiable and measurable targets are being used to achieve the QMS objectives. The top management decides on yearly targets at the beginning of each year, which is communicated to the concerned persons. Achievements are reviewed against the targets.